

FAQ: NJOI PREPAID PEK SUKA HATI

GENERAL OVERVIEW

Introducing NJOI Prepaid's Pek Suka Hati which aims to provide customers with the flexibility of selecting THREE different 30-days ala carte channels of their choice. Customer can enjoy a **RM15 rebate when they purchase these ala carte channels on the same day.**

Refer table below for comparison:

| | ONE 30 Days Channel | THREE 30 Days Channels |
|--------------------------|---------------------|------------------------|
| Normal Price (RM) | 20 | 60 |
| Rebate (RM) | | 15 |
| Total payable Price (RM) | | 45 |

Note: Customer will receive rebate within 7 business days after the purchase is made.

FAQ

1. What is Pek Suka Hati?

Pek Suka Hati provides customers the flexibility to purchase THREE different 30-days ala carte channels of their choice and receive a RM15 rebate when the purchase is made on the same day. The total price of the three channels will be RM45 instead of the normal price of RM60.

2. How much does it cost?

Pek Suka Hati is priced at **RM45 for THREE different 30-days ala carte channels.**

3. How do I get the RM15 rebate?

- Customers will first need to purchase **three different 30-days ala carte channels** from NJOI Prepaid
- Channels **must be purchased on the same day** to be eligible for the rebate
- Customers will be charged RM60 and will receive the **RM15 rebate in their NJOI Prepaid wallet within 7 business days.**

4. How long can I view these channels for?

Pek Suka Hati will allow customers to view their selected ala carte channels for a period of **30 days.**

5. How much do I save with this option?

Customers can enjoy saving of RM15. Pek Suka Hati option is priced at RM45 compared to the normal price of RM60 for three different 30-days ala carte channels.

6. Which channels are part of this option?

All ala carte channels costing RM20 for 30 days on the NJOI Prepaid catalogue falls under this option.

7. Where can I get this?

After ensuring that there is enough balance in customer's prepaid account, proceed to CH200/NJOI Prepaid website for choices of ala carte channel to be purchased.

8. Does this apply for packs?

No. The Pek Suka Hati option is **ONLY applicable to ala carte channels** costing RM20 for 30 days on the NJOI Prepaid catalogue.