Astro Beta Programme Terms & Conditions

- 1. As a participant of the Astro Beta Programme, you agree to the following terms conditions.
- 2. The Astro Beta Programme is a platform where Astro makes available to you the opportunity to try out pre-release products and services.
- 3. To be eligible for participation in the Astro Beta Programme, you are required to:
 - a. be an active regular customer (IPTV and NJOI customers are not eligible)
 - b. have a wifi-enabled PVR on primary subscription
 - c. have a maximum of 1 decoder allowed for the beta per account
 - d. have a minimum speed of 5Mbps/STB
- 4. You agree that the pre-release products and services which you are trying out is provided on as is basis and it may not function as well as commercially released products & services.
- 5. You are invited to provide feedback on the quality and usability of the pre-release products and services as required by Astro to assist Astro to identify issues, fix them and make Astro's products & services to serve you better.
- 6. You shall ensure that you have the required infrastructure to participate in this Astro Beta Programme including to have your Astro Decoder to be on standby mode at such times as required to receive the software update from time to time.
- 7. You may experience minimal interruption to your Astro Service during your participation in this Astro Beta Programme If this happens please contact Astro via the chat assistance made available on the Astro Beta Programme website to resolve this issue.
- 8. You agree that Astro shall not be held responsible or liable for any losses and/or damage incurred by you during the aforesaid period including any loss of functionality of your Astro Decoder, loss of any recordings and historical data of past viewing.
- 9. There is no payment or charges for your participation in this Astro Beta Programme.
- 10. You acknowledge, agree and accept that once you have downloaded and/or received any prerelease products and services you are not able to revert to the previous versions of the same. However, you may opt out from future participations in this Astro Beta Programme by browsing to https://www.astro.com.my/beta and logging into your Beta Programme Account page to complete your opt-out of the programme at the Unenroll tab.
- 11. The processing of your personal data under Astro Beta Programme shall be subject to Astro's Privacy Notice available at https://www.astro.com.my/privacy-notice