

ASTRO Hassle-Free Auto-Debit Campaign

1. What is this campaign about?

Astro wants you to have the best customer experience possible. Part of this experience is to ensure that you never miss a payment deadline, so you can enjoy watching Astro every day without worrying about making your monthly payments. The best way to do this is by signing up for auto-debit which will automatically deduct payment from your credit card or debit card.

2. What are the benefits of Astro auto-debit payment?

Firstly, you will never miss another payment due date, which means you can continue watching Astro without interruption due to an outstanding balance. You don't have to find parking, login in to your online bank account, or even try and recall your account number or bill amount. Everything is automatically and accurately charged. You will get notified when a payment has been made. It's great especially if you're a frequent flier, have a busy schedule, or just want more time to do the things you love (like watching your favourite Korean drama!)

3. Why should I partake in this contest?

Apart from a hassle-free payment experience, you will also stand a chance to win a branded 60" 4K UHD Television.

4. How long will this campaign run?

From 12:00AM, 8th July – 11:59PM, 8th October 2019.

5. Who is eligible?

- a. The Contest is open to all Malaysians of the Age of Eligibility below.
- b. Contestants must be Malaysian citizens and must possess valid Malaysian Identity Cards.
- c. Must be an active Astro subscriber with an active subscription, or a new applicant with an approved new subscription.
- d. Maintain a successful auto-debit registration for three (3) consecutive months.
- e. Those who are ineligible include: employees of the Measat Broadcast Network Systems Sdn Bhd, Astro Entertainment Sdn Bhd, Astro Production Sdn Bhd, Digital Five Sdn Bhd and Astro All Asia Network plc and their immediate family members; delinquent subscribers; rejected new subscription applications; and participants of other Astro competitions, rebates, or promotions.

6. What do I have to do to stand a chance to win?

Sign up for Astro bill payment via auto-debit and maintain the payment mode for three (3) consecutive months. You can sign up via Astro's Self-Service Portal, Astro Contact Centre, Astro Customer Service Centres, and official Astro sales representatives.

7. How is the winner selected?

Every successful 2000th auto-debit registration as recorded by our system will be declared the winner, subject to three (3) continuous months on the payment mode with no rejected transactions. There is no need to provide a slogan or answer questions. The first selection will begin with the 88th recorded and approved registration (followed by the 2888th, 4888th, 6888th registrations and so forth) until the campaign ends.

8. How are winners notified?

Winners are notified via Astro website, and will also be contacted personally via contact details as recorded in Astro's customer database records. If the winner cannot be contacted within three (3) weeks, a new winner shall be selected.

9. How does a winner collect their prize?

Astro will deliver the prize to the address provided by the winner at the point of notification. Delivery is only allowed within Malaysia. The cost and insurance for delivery will be borne by Astro.

10. What if I decide to switch payment methods or have a transaction rejected?

Every subscriber is only allowed one (1) entry for the entire duration of the campaign. A switching of payment method or declined transaction will disqualify the subscriber from eligibility. Any re-registration of auto-debit payment during the campaign will not count as another entry.

11. Are there any charges to sign up for auto-debit?

Nope! There are no additional fees imposed by Astro when you sign up for auto-debit payment.

12. Are there any fees or charges to sign up for this campaign contest?

No there aren't any. You can participate free of charge.

You can read the full Terms & Conditions of this campaign on Astro's Contest Website at <https://contests.astro.com.my/contests/details/355/astro-bill-auto-debit-campaign-contest-info-page> .